

VIRTUAL HEARINGS: CONTRIBUTIONS AND LIMITATIONS

ANALYSIS FROM A PEOPLE-CENTERED APPROACH TO JUSTICE



Main Ideas

Virtual hearings are part of a general context of incorporating oral systems

Virtual hearings can be facilitators of access to justice

Virtuality represents a special advantage in countries where distances are long and where there are high levels of insecurity

Virtuality is especially important to avoid re-victimization, for example in children and adolescents statements in crimes of sexual connotation.

The use of virtual hearings must be analyzed in the context of a broader organizational change that is needed to allow the use of technology to facilitate access to justice

Challenges

Adapting the physical courtrooms for a remote or hybrid system

Strengthening institutional platforms to ensure the security, integrity and authenticity of information

Taking into account the needs of the users (e.g., ease of use of the platform, digital gaps, etc.).

Generating regulatory conditions

Virtuality may present a risk of undermining the guarantees of due process, immediacy, contradiction, and effective judicial protection

Emerging issues

Hearings in the metaverse

Intelligent forms

Predictability of judicial proceedings

Presentiality by hologram



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More rights
for more people